



Sisters of Mercy of the Americas  
 Hermanas de la Misericordia de las Américas  
 New York, Pennsylvania, Pacific West Community  
 625 Abbott Road, Buffalo, NY 14220-2092

## DEVELOPMENT OFFICE ANNUAL REPORT ■ 2010-2011

Thanks to your great generosity we have been able to assist in many ways those in need of food, clothing, shelter, companionship, spiritual nourishment, education, healthcare and so much more! Below you will learn how your gift to the Sisters of Mercy has made such a difference in the lives of others.

Thank you, thank you!

*Dr. Peggy Gorman, RSM*

Peggy Gorman, RSM  
 Chief Development Officer

*"Since I have become immobile, our healthcare staff has become my family and they work with such care and compassion. I know that the special little things that we receive such as chocolate ice cream socials and bingo would not be possible without our benefactors."*

Margaret Ann Coughlin, RSM  
 Mercy Health Care Unit, Buffalo



*"I came to the Sisters as a tragic incident happened in my life when my male employer sexually abused me. Through the help of the Sisters and McAuley Center, I was sheltered in a safe and comfortable place for security purposes. I felt much happier for their help and support in preventing further abuse. The Sisters did not hesitate to help me and others who are in difficult situations. They provided everything—shelter, clothing, nutritious foods and provided counseling and therapy sessions in my recovery."*

Resident  
 McAuley Center, Philippines

*"The House of Mercy in Erie, Pa. has enriched the lives of youth and their families in an economically and ethnically diverse neighborhood. I know we made a difference when Tydeus and Atilla, who are now in high school, ride their bikes across town to come and visit us!"*

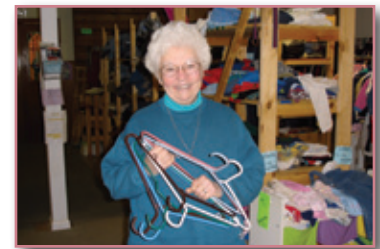
Michele Schroeck, RSM, Director  
 House of Mercy, Erie

*"In my Mercy Neighborhood Ministry, I am reminded of the dying woman to whom I take communion. Her eyes speak only "Thank You". I am so grateful that taking communion has been a way of communicating and caring. Carrying the Body of Christ - is an amazing experience - greeting other neighbors and knowing that someone is waiting and hoping for this gift! Christ the visitor - the life-giving bread!"*

Fidelis McDonough, RSM, Coordinator  
 Mercy Neighborhood Ministries, Pittsburgh

*"There are truly many stories to be told of the people assisted by Steuben County Rural Ministry. One is of a single Dad with 2 high school children. He works 36 hours/week because that is all that is offered. This man can barely pay his bills. He uses our food cupboard and clothing racks. We have helped him with many shut-offs but I can tell it is a strain on him. Our offering is a weight lifted, a heart relieved for a while".*

Susan Cain, RSM, Director  
 Steuben County Rural Ministry



*"Serving as the new Director of Mercy Bridges has been a privilege and honor. It is an incredible feeling to know that Mercy Bridges' volunteers have helped over 300 learners bridge the literacy gap. Many have received their citizenship, their GED's and countless others have received new jobs and promotions at work. The volunteers, who have given their commitment to this ministry, truly exemplify the Mercy charism each day."*

Sheryl Feigenbaum, Director  
 Mercy Bridges, Rochester

GIFTS OF LIFE INSURANCE  
 MATCHING GIFTS  
 TANGIBLE ASSETS  
 NON-CASH GIFTS  
 CREDIT CARD GIFTS  
 GIFTS OF CASH

BEQUESTS  
 WILLS  
 PLANNED GIFTS  
 STOCKS  
 BONDS  
 HONORARY AND MEMORIAL GIFTS  
 GIFTS OF PRAYER

Dear Friends of Mercy,

As you read this Annual Report, I hope that you are as proud as I am of what the Sisters and Associates of Mercy are doing to respond to the needs of the most vulnerable members of our society. In addition, you assist us in assuring that our retired and infirm sisters receive the quality care they so deserve. We do use our resources to make a difference! I want to thank you for your support and generosity and hope that you realize that you are making a difference as well. We could not do what we do without you. Blessings, prayers and gratitude are being sent your way. Thank you.

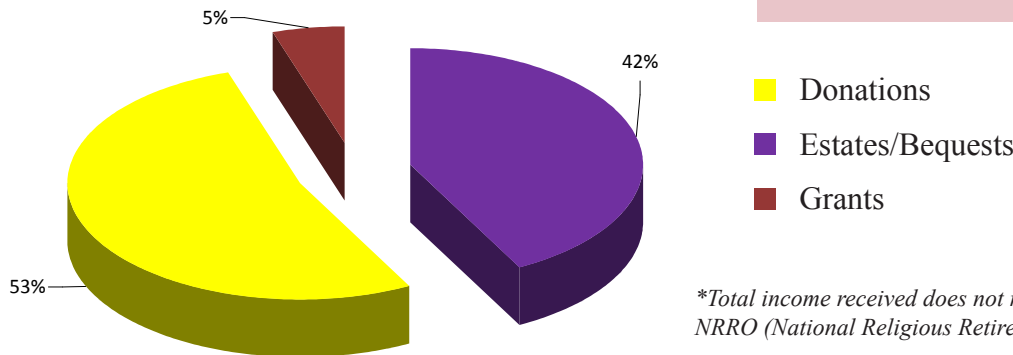
In Mercy,

*Sister Nancy Hoff, RSM*  
 Sister Nancy Hoff, RSM  
 President

*"How can I sufficiently express my gratitude for your tender charitable remembrance... accept my most affectionate thanks."*

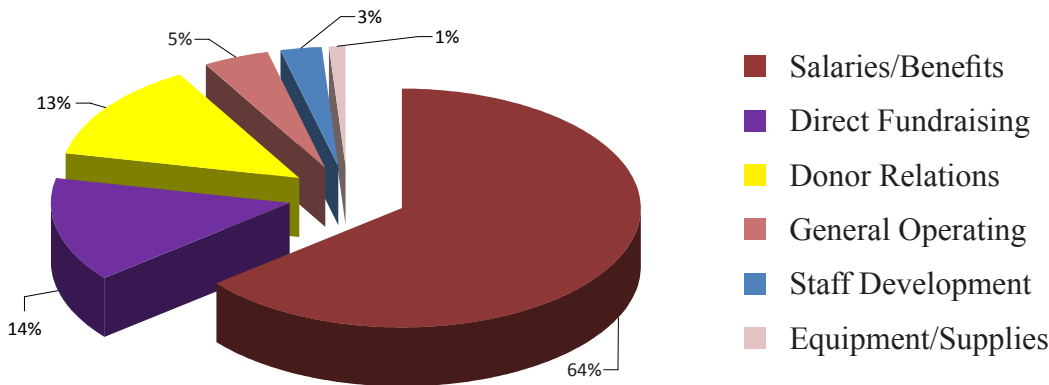
Catherine McAuley,  
 Foundress of the Sisters of Mercy

**DEVELOPMENT INCOME 2010-2011 = \$1,628,404\***



\*Total income received does not reflect the \$215,782 received from the NRRO (National Religious Retirement Fund).

**DEVELOPMENT EXPENSES 2010-2011 = \$297,716**



**Charitable IRA Opportunity Ending Soon**

A reminder to our friends that the Charitable IRA provision extended by Congress at the end of last year expires on December 31, 2011.

The Charitable IRA is a wonderful way to lessen your tax dollars and at the same time assist a charity of your choice. The Sisters of Mercy would be most grateful to be the recipient of your Charitable IRA.

**The Sisters of Mercy Legacy Society**

We are grateful to our many friends who have remembered the Sisters of Mercy in their wills. Legacy Society members, both living and deceased, are remembered at Mass each month as well as in the daily prayers of the Sisters.

With a will, you decide how your assets will be distributed and name the persons to manage your estate. Without a will, the state decides and taxes may take a larger bite out of your estate.

By remembering the Sisters of Mercy or any non-profit organization you feel tremendous satisfaction knowing you make a lasting difference for generations to come. Please contact us if you need further information.

For further information, please call Sister Peggy Gorman at 716-821-1648 or e-mail [pgorman@mercynyppaw.org](mailto:pgorman@mercynyppaw.org)